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## **eGistics Extends Leadership in ACH Dispute Management with Release of Product Enhancements**

DALLAS, November 1, 2010 -- eGistics, Inc., a leading provider of hosted document management solutions, today announced a new release of its automated clearinghouse (ACH) research and dispute management solution. The hosted platform expedites the ACH dispute research and resolution process, enabling a receiving depository financial institution (RDFI) to reduce losses associated with ACH transactions. Version 1.5 features the ability for users to attach supplemental electronic documents to an ACH transaction, and store them in a centralized repository, and tools for researching and storing contact information for originators. With these latest advancements, eGistics users are able to greatly accelerate the resolution of ACH transaction disputes and minimize paper handling, customer service issues, and potential write-offs.

"The new functionality we've added to Version 1.5 extends its abilities as the most cost effective and flexible ACH research and dispute management platform offered on the market today," said Amer Khan, senior vice president of product management and development at eGistics. "With its hosted delivery model, eGistics' ACH research and dispute management platform centralizes ACH data storage and retrieval, and can work with a processor's existing systems without requiring additional infrastructure investments. In turn, the total cost of ownership is significantly reduced while substantially improving ACH research and dispute management capabilities and performance."

New features in Version 1.5 include:

- **Document Attachment:** Version 1.5 allows users to attach supplemental electronic documents (such as correspondence or a WASUD) to an ACH transaction, and store the combined information in a centralized repository -- eliminating the need for multiple archives and operational activities.
- **Originator Lookup:** Version 1.5 provides two time-saving tools for researching originator contact information, which is critical to resolving ACH disputes. The first tool allows users to quickly access ODFI contact information provided through a Federal Reserve Bank feed via a pop-up window in the eGistics application. The second tool is a database of originator contact information shared by users of the eGistics ACH research and dispute management platform. This database provides users with one-click access to contact information. In cases where the information is not present, users have the ability to insert it once they find it.

Version 1.5 of the eGistics ACH research and dispute management platform is available now.

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**About eGistics, Inc.**

eGistics is a leading provider of hosted document management solutions. Our advanced image and data solutions enable business process automation by optimizing the storage, management and delivery of business-critical information (originating in any paper or electronic format) across a wide range of applications. Our customers include healthcare organizations, banks and other financial services firms, utilities, telecoms, consumer product marketers, service bureaus, and IT solutions providers. For more information about eGistics visit [www.egisticsinc.com](http://www.egisticsinc.com) or call 214-256-4600.

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